



Edward J. Norris
Commander in Chief
Sons of Union Veterans of the Civil War



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General Order #40
Series 2019-2020
7 September 2020

1. Recently there have been some issues raised about the Quartermaster Store. Let me assure you that National Quartermaster James Lyon is doing everything possible to fulfill all of the product orders.
2. COVID-19 has caused most of the delays. Our supply chain has suffered dearly. Where once we could restock an item in a short period, we've experienced delays in weeks or months. Some of our manufacturers are still not open.
3. It appears our longest delay has been with Camp and Department flags. One of our flag makers retired thus that delay is much longer than we anticipated.
4. Going forward, any Brother who requires an item should send email to Brother Lyon at imalyoncub@msn.com and inquire if the item or items are in stock. Partial orders will not be sent due to postage costs. If something is needed soon, submitting separate orders is suggested based upon what is available at the time.
5. Otherwise fulfillment will be done on a best effort basis.
6. As soon as we receive new stock at the Quartermaster Store, Brother Lyon will ship based upon a first ordered first served basis. There is no need to call to find out the status of your order.
7. As most of you have seen on the news, the United States Postal Service has been experiencing delays on delivery. We have experienced delays of up to two weeks beyond the anticipated delivery date.
8. Please be patient as all of us are dealing with the many issues caused by the pandemic.

Ordered this 7th Day of September, 2020



Edward J. Norris
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Attested:
Jonathan C. Davis, PDC
National Secretary
Sons of Union Veterans of the Civil War